

BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COLUMBIA, SOUTH CAROLINA

HEARING #22-11979

FEBRUARY 28, 2022

10:00 A.M.

2018-321-E and 2018-322-E:

DUKE ENERGY CAROLINAS and DUKE ENERGY PROGRESS — *Allowable Ex Parte Briefing
Regarding an Update on Electric Transportation and Potential New Programs*

**ALLOWABLE EX PARTE
BRIEFING**

COMMISSION MEMBERS PRESENT: Justin T. WILLIAMS, CHAIRMAN;
Florence P. BELSER, VICE CHAIR; *and* COMMISSIONERS Carolyn L.
'Carolee' WILLIAMS, Stephen M. 'Mike' CASTON^[A/V], Thomas J.
'Tom' ERVIN^[A/V], Headen B. THOMAS, and Delton W. POWERS, JR.

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STAFF COUNSEL

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Butler^[A/V], Special Counsel; Sandra V. Moser, Esq., Legal Staff;
John Powers^[A/V] and Cody Kleckley Technical Advisory Staff; Sonya
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Management Staff; Jackie Thomas, Information Technology Staff;
Melissa Purvis and Gwen Richardson, Livestream Technical Staff;
Officer Joe Biggs, Security Staff; and Jo Elizabeth M. Wheat, CVR-
CM/M-GNSC, Court Reporter

APPEARANCES:

KATIE M. BROWN, ESQUIRE, and **LISLE TRAYWICK, ESQUIRE**,
legal representatives of/for DUKE ENERGY CAROLINAS AND DUKE ENERGY
PROGRESS, together with PRESENTERS **JAY OLIVER** [*Managing
Director/Grid Systems Integration*], **CORY GORDON**
[*Director/Transportation Electrification*], and **TERESA REED**
[*Director/Rates & Regulatory Planning*]

ANDREW M. BATEMAN, ESQUIRE, Designee of the Executive
Director of the SOUTH CAROLINA OFFICE OF REGULATORY STAFF

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P R O C E E D I N G S

CHAIRMAN J. WILLIAMS: Good morning, ladies and gentlemen. Welcome to the Public Service Commission of South Carolina. Today's February 28th and the time is 10 a.m. We're here for an allowable ex parte briefing.

Before we get started, please join me in a brief moment of silence.

[Brief pause]

Thank you, ladies and gentlemen.

Joining us in the hearing room we have Commissioners J. Williams, C. Williams, Powers, Belser, and Thomas. Joining us virtually we have Commissioners Ervin and Caston.

Attorney Stark.

MR. STARK: Thank you, Mr. Chairman. Mr. Chairman, we are here for the proceeding in Dockets – an allowable ex parte proceeding – in Dockets No. 2018-321-E and 2018-322-E.

This is the request for an allowable ex parte briefing for Duke Energy Carolinas, LLC, had Duke Energy Progress, LLC, regarding an electric transportation update and potential new programs.

Mr. Chairman, I do have some preliminary comments. Would you like me to make those at this

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1 time?

2 **CHAIRMAN J. WILLIAMS:** Please, sir.

3 **MR. STARK:** Thank you, sir.

4 Thank you, Mr. Chairman. Good morning,
5 Commissioners, and all those who are present here
6 today in person or virtually.

7 Today is Monday, February 28, 2022, at 10
8 a.m., and we're here in the Commission's hearing
9 room pursuant to a Notice of Request for an
10 Allowable Ex Parte. The request for this allowable
11 ex parte is outlined in Commission Dockets 2018-
12 321-E and 2018-322-E. The subject matter noticed
13 is: Electric transportation update and potential
14 new programs.

15 This, I would remind everyone, is a briefing
16 and not a hearing. The briefing must be conducted
17 in compliance with the provisions of South Carolina
18 Code Section 58-3-260(C), and the requirements of
19 that statute are, in part, that the allowable ex
20 parte briefing be confined to the subject matter
21 which has been noticed. I would, therefore, ask
22 the presenters, Commissioners, and Staff to please
23 refrain from discussing any matters not related to
24 the specific topic.

25 The statutes prohibits any presenter,

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Commissioners, or Commission Staff from requesting or giving any commitment, predetermination, or prediction regarding any action by any Commissioner as to an ultimate issue which either is or is likely to come before the Commission. I would ask the presenters, Staff, and Commissioners to refrain from referencing any report, article, statute, or document of any kind that are not included in today's presentation. A copy of any document which is referenced during the briefing must be provided to the Office of Regulatory Staff for inclusion into the record, which will be certified to the Chief Clerk of the Commission, Ms. Jocelyn Boyd.

If anyone, during the course of this briefing, exceeds the scope or does not comply with or fails to conduct themselves within the provisions of Section 58-3-260, it is expected that a contemporaneous objection will be made.

And, finally, everyone in attendance today, in person or virtually, must sign in or register. Everyone in the hearing room or watching virtually must read, sign, and return the form which you were given at the door or the form which will be e-mailed to you for your virtual appearance, which will include instructions and the deadline for its

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1 return. It is required by law for each attendee,
2 whether attending virtually or in person, to
3 certify that the requirements contained in Section
4 58-3-260(C) have been complied with in this
5 presentation.

6 Thank you for your time and attention. Thank
7 you, Mr. Chairman.

8 **CHAIRMAN J. WILLIAMS:** Thank you, sir.

9 Let's take appearances from the party. I see
10 Ms. Brown is already at the podium. Yes, ma'am.

11 **MS. BROWN:** Good morning, Mr. Chairman,
12 members of the Commission. My name is Katie Brown
13 and I represent Duke Energy Carolinas and Duke
14 Energy Progress for purposes of this allowable ex
15 parte briefing. The companies would like to thank
16 the Commission for its time this morning and
17 allowing us to be here today in person.

18 Would you like me to go ahead and introduce
19 our speakers now, or...

20 **CHAIRMAN J. WILLIAMS:** Yes, ma'am, please.

21 **MS. BROWN:** Okay. First, we have Jay Oliver;
22 he is Managing Director, Grid Systems Integration.
23 Cory Gordon is Director, Transportation
24 Electrification; and Teresa Reed is Director, Rates
25 and Regulatory Planning.

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1 I don't have any additional remarks this
2 morning, so I think that's everything from the
3 companies for right now.

4 **CHAIRMAN J. WILLIAMS:** All right. Thank you
5 very much, ma'am.

6 **MS. BROWN:** Thank you.

7 **CHAIRMAN J. WILLIAMS:** Office of Regulatory
8 Staff, Attorney Bateman?

9 **MR. BATEMAN:** Good morning, Mr. Chairman and
10 members of the Commission. Serving as the Designee
11 of the Executive Director of the Office of
12 Regulatory Staff this morning is, myself, Andrew
13 Bateman. Thank you, very much.

14 **CHAIRMAN J. WILLIAMS:** So, Attorney Bateman.

15 **MR. BATEMAN:** Yes, sir.

16 **CHAIRMAN J. WILLIAMS:** I see here that you are
17 the Chief Legal Officer for ORS. Is that a
18 promotion?

19 **MR. BATEMAN:** Yes, sir, I believe –

20 **CHAIRMAN J. WILLIAMS:** Congratulations.

21 **MR. BATEMAN:** Thank you, Mr. Chairman.

22 **CHAIRMAN J. WILLIAMS:** Congratulations. Who
23 is that with – who is that gentleman with you at
24 the table? Is that ORS or Duke?

25 **MR. BATEMAN:** Mr. Chairman, I believe this

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1 is...

2 **MR. TRAYWICK:** Good morning, Mr. Chairman.
3 Lisle Traywick, of Robinson Gray, on behalf of the
4 companies, as well.

5 **CHAIRMAN J. WILLIAMS:** Okay. Awesome. Thank
6 you, Mr. Traywick.

7 Is there anyone else? No one else? All
8 right. Panelists, are you ready to proceed? All
9 right, the floor is yours.

10 **MR. JAY OLIVER [DEC/DEP]:** All right. Thank
11 you. Appreciate the opportunity to be here.

12 Maybe I'll explain what my role is at Duke
13 Energy, what "grid systems integration" actually
14 means. I lead the energy storage development team,
15 the transportation electrification team, the clean
16 energy customers programs team, demand-side
17 management, and grid telecom strategy. It may
18 sound like disparate functions, but they actually
19 work very closely together to help us manage the
20 grid now and in the future.

21 I'm going to start off by something I noticed,
22 and I think anyone who watched the Super Bowl
23 would've noticed this. I like the commercials, as
24 well as the football. I think there were somewhere
25 between five and ten electric vehicle commercials

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1 in the Super Bowl, by far the most of any product.
2 That tells me – and I already knew this – that this
3 transition is happening, and it's happening very
4 quickly, and we certainly need to be ready for it.

5 Now, Duke's focus with transportation
6 electrification is really in two areas: The first
7 is to simplify electric vehicle adoption through
8 innovative customer programs – we're going to talk
9 about a few of those today – and also to
10 proactively ready the grid for growth from vehicle
11 electrification.

12 Now, the two programs we're going to talk
13 about today work together to do just that. They
14 simplify adoption for our customers and help us
15 ready the grid for proactive adoption. We'll
16 demonstrate how these programs line up very well
17 with recommendations from stakeholder working
18 groups in South Carolina. And on 3/11 we'll also
19 hold a stakeholder session specifically dedicated
20 to these two programs.

21 And with that, I'll turn it over to my
22 colleague Cory Gordon.

23 **MR. CORY GORDON [DEC/DEP]:** Thank you, Jay.

24 Good morning, Mr. Chairman, Commissioners.

25 Thank you for having us here today. I'd like to go

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1 ahead and get us started. Is it possible to have
2 the slides brought up on the televisions?

3 [Reference: Presentation Slide 1]

4 Thank you. So – apologies; I’m having a
5 little bit of trouble advancing our slides here.

6 [Reference: Presentation Slide 2]

7 Here we go. So, a little bit about our agenda
8 today. We have done introductions, and I’m going
9 to start talking about a little bit of EVs and EV
10 Charging 101 just to ground everybody in
11 terminology and the state of the industry. We will
12 then talk about something we call the Make-Ready
13 Credit Program. I’ll explain what Make-Ready
14 means. We’ll talk about an EVSE, a
15 hardware/software program. And then, finally,
16 we’ll turn it over and have questions and
17 discussion, as desired. [Indicating.] There we go.

18 [Reference: Presentation Slide 3]

19 So, first, let’s talk about types of EVs and
20 hybrid electric vehicles. This can mean a lot of
21 different things to a lot of different people.
22 Today we’re really thinking about two types of EVs,
23 and those EVs plug in, and so they impact our
24 electric grid. The first is a plug-in hybrid.
25 This EV has a battery electric range somewhere

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1 between 25 and 50 miles. It also has an internal
2 combustion engine, and so the concept of range
3 anxiety typically is not an issue with a vehicle
4 like this.

5 MS. RICHARDSON: [Indicating.]

6 MR. CORY GORDON [DEC/DEP]: [Indicating.]

7 Thank you.

8 And, however, despite the lack of range
9 anxiety – or, perhaps, along with that lack of
10 range anxiety – there’s a lack of simplicity in the
11 drivetrain for this vehicle, and so the benefits of
12 lower maintenance, reduced oil changes, that sort
13 of thing that accompany a battery electric vehicle
14 are, in fact, not possible with a plug-in hybrid
15 electric vehicle.

16 A battery electric vehicle, conversely, has
17 only an electric drivetrain, no internal combustion
18 drivetrain. The good news about these vehicles is
19 the batteries are getting larger, meaning that the
20 range of these vehicles is getting further, and
21 they’re charging faster than ever before. However,
22 we do still see limitations, you know, across our
23 highways and corridors and in the charging
24 infrastructure. That’s catching up quickly, but
25 today it remains a bit of a limitation.

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[Reference: Presentation Slide 4]

Next let's talk about EVSEs or EV chargers. You know, I've worked in a couple of different industries; I was in the energy efficiency and HVAC industry with the company for a long time, and HVAC also has fancy terms for things. But an EVSE is just an EV charger. And so, you know, to talk a little bit about those, they range from what is just a standard wall outlet. All EVs can plug into a standard outlet. They come with that hardware off the showroom floor, if you will. And in doing so, you can get maybe three miles an hour of range on that charge. That is great for a plug-in hybrid that only has 25 to 50 miles of range anyway. And then we move all the way up, on the high end, to DC fast-charge. For consumer vehicles, these top out at about 350 kW; that can get you as much as ten miles of range a minute. And to think about what these devices equate to, a Level 1 charger is kind of like a hairdryer in terms of its load; a Level 3 charger can be as large as, let's say, a large home improvement store or a small fast-food on the low end, something like a Krystal's or a Rally's, that sort of thing.

[Reference: Presentation Slide 5]

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1 A little bit of the state of the industry
2 here. You know, battery prices are dropping.
3 That's the major cost differentiator for an
4 electric vehicle. Again, battery ranges are
5 getting larger. And so, with all of this, what we
6 are seeing is increased state of adoption.
7 Adoption is increasing not only in South Carolina
8 but across the country; and, you know, with that
9 adoption and these technological advances – as Jay
10 mentioned, you saw a lot of ads in the Super
11 Bowls – the automakers are making big bets on
12 electric technology. GM will be all-electric by
13 2035 and Ford is promising 40 percent electric by
14 2030.

15 [Indicating.] There we go.

16 [Reference: Presentation Slide 6]

17 Okay. We also wanted to talk a little bit
18 today about some of our programs in flight. So, in
19 Duke Energy Carolinas, we have a Residential Rebate
20 & Off-Peak Credit Program. We have had very sound
21 uptake within this program, with over 300 customers
22 enrolled. We are able to see when customers aren't
23 charging sufficiently to remain in the program.
24 But what we've also seen, most importantly, is
25 ability to impact the load shape of those customers

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1 and their charging.

2 So in the winter months we have an early-
3 morning system peak and, as expected, we have less
4 impact on charging at that time, because less
5 charging is going on. However, in the summer
6 months the peak tends to be in the late afternoon
7 and as people arrive from home, and we have made
8 significant progress in helping those customers to
9 curtail their charging during those summer system
10 peaks.

11 If you look at the bottom two charts, the left
12 is pre-enrollment and the right is post-enrollment,
13 and so you can see with those charts that the
14 charging from those customers has gone down, in
15 some cases by 75 percent. So really significant
16 results there. And that's important, and we'll
17 return to that later.

18 [Reference: Presentation Slide 7]

19 With the Park & Plug DC Fast Charging Program,
20 we are well underway. We are – you know, I think,
21 with this program, most importantly, learning
22 things about our processes, about how they impact
23 our customers, about how our customers need our
24 help to locate and site this type of hardware, and
25 to respond, you know, not only during normal times

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1 but we are in an incredibly challenging supply-
2 chain history, you know, right now, and in addition
3 to that, there is an EV charging boom. And so it
4 is important for us to experience this firsthand to
5 understand what our customers, as they intend to
6 install DC fast-charging and other types of
7 chargers, will go through. And we're really making
8 a lot of headway on that, and certainly can speak
9 to that in detail as desired. I want to make sure
10 we take some time to get to the main event here.

11 [Indicating.] I'm going to get the hang of
12 this thing. There we go.

13 [Reference: Presentation Slide 8]

14 Okay. So, the diagram you see here is a
15 mockup of how we have thought about the technology
16 stack as it relates to EV charging.

17 So the first thing I'm going to do is define
18 "make-ready." So, if you think about all the way
19 to the right of your screen, you see an EV. That's
20 not part of what we're talking about today, except
21 that it's the end user. And you also see the EVSE,
22 again, just a charge, right? That is the final
23 destination for those electrons.

24 However, to get electrons to the charger and,
25 thus, to the car, we need infrastructure between

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1 the electric grid and the charger itself. And
2 that's all that Make-Ready is. It's just a fancy
3 term for infrastructure.

4 And then we can work that backwards, and we
5 see the meter and the company's distribution
6 system.

7 [Reference: Presentation Slides 9-10]

8 All right. So, we're going to start here with
9 the Make-Ready portion, meaning the customer-sited
10 and -owned infrastructure within this technology
11 stack. And in order to talk about that, we first
12 will think about how this compares, potentially, to
13 our own system and distribution line extension
14 plans. And to talk about that, I will hand this
15 over to my colleague Ms. Reed.

16 **MS. TERESA REED [DEC/DEP]:** Thank you, Cory.

17 And good morning, Chairman, and Commissioners.
18 I work in Rates and Regulatory, and I'm going to
19 talk a little bit about our line extension policy
20 and how that aligns with our proposal for Make-
21 Ready.

22 So, from the diagram, we have costs in front
23 of the meter, so our distribution system, and
24 currently we have a Commission-approved program for
25 our line extension policy, which allows us to

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1 provide a revenue credit to customers to bring
2 service to the grid.

3 So, for residential customers, we give them a
4 five-year revenue credit; and for non-residential
5 customers, we give them a three-year revenue
6 credit. The purpose is to cover their costs to
7 connect to the grid. It also is beneficial to our
8 customers and to the utility because it brings load
9 to the system which ultimately lowers the cost of
10 electricity to all customers by increasing the
11 amount of electrons we're selling, assuming we're
12 covering marginal costs.

13 [Reference: Presentation Slide 11]

14 So with the line extension program, we start
15 with the cost of the extension. So that could be
16 adding line or adding different components to the
17 grid to bring service to a new area. We estimate
18 the revenue credit, so if it's non-residential we
19 estimate how much revenue that load is bringing.
20 We give that customer three years of revenue
21 credit. Anything of our costs that exceed our
22 revenue credit, the customer pays in CIAC to the
23 system.

24 So this diagram is representing that process.
25 So in this example, let's say the cost is \$1000.

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1 The revenue credit is \$600 – \$200 a year times
2 three years. So our contribution would be \$600 and
3 the customer's contribution would be \$400. Through
4 normal utility ratemaking, we would recover the
5 \$600 through base rate, through our normal process.

6 So, we thought we could learn from the line
7 extension policy because, if you were a new
8 customer and you were adding EV, you would get the
9 credit for your EV anyway. So this process allows
10 customers who already exist to get their credit the
11 same way that they would have gotten if they were a
12 new customer. So this is kind of the premise and
13 the basis for the program that we're offering. It
14 kind of builds on a long-standing policy that most
15 utilities have across the country. So if you can
16 go to the next –

17 **VICE CHAIR BELSER:** Can I ask a question real
18 quick?

19 **MS. TERESA REED [DEC/DEP]:** Yes, ma'am.

20 **VICE CHAIR BELSER:** How feasible is that \$1000
21 cost for what we're talking about with EV charging
22 stations? I mean, is that just an easy number to
23 throw out there or is that realistic as far as what
24 it would cost to put in an EV charging station?

25 **MS. TERESA REED [DEC/DEP]:** That was an

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1 example. It would be a lot more for DC fast-
2 charge. But for residential, that is reasonable,
3 based on the amount of revenue that we anticipate
4 the typical residential customer to bring to the
5 system, times five years. But for a non-
6 residential customer, it would be much higher.

7 **VICE CHAIR BELSER:** Okay.

8 **MS. TERESA REED [DEC/DEP]:** That was more
9 illustrative so that we could explain it easier.

10 **VICE CHAIR BELSER:** That's what I was – thank
11 you, very much.

12 **MS. TERESA REED [DEC/DEP]:** You're welcome.

13 If we could go to the next slide Cory?

14 [Reference: Presentation Slide 12]

15 So to kind of carry that thought through, kind
16 of an overview of the program, we're trying to
17 align cost with the allocation of investment with
18 future revenue, so we're trying to make sure that
19 we're covering our marginal cost and contributing
20 to embedded cost, so that it benefits all
21 ratepayers. It can be flexible, based on what
22 individual customers' needs are. So, if you have a
23 fleet customer that needs a high-end DC fast-
24 charger, the calculation could be modified to
25 support that. Or if you have a lower-end customer

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1 that needs a Level 2 charger that requires less
2 infrastructure and also contributes less cost to
3 the company and to the grid, the program can be
4 flexible and cover the range of customers that we
5 have.

6 So if you look on what would be, I guess, my
7 right, the Make-Ready Program is not for just Duke
8 Energy types of programs; it supports any type of
9 program. So if you have a customer-owned EVSE, you
10 want to buy your own charger, Make-Ready supports
11 that. If you want to lease a charger from a third
12 party, EVSE supports that in terms of Make-Ready.
13 If you want to lease a charger from Duke Energy,
14 assuming our program is approved, you could also
15 use Make-Ready in terms of the infrastructure on
16 your side of the meter leading up to the EVSE. So
17 it's a building block to support growth in this
18 market and to help customers adopt the technology
19 in a consistent and fair way across our customers.

20 [Reference: Presentation Slide 13]

21 So a little more about the program design.
22 So, there are three elements to it: We have
23 residential, non-residential, and homebuilder.

24 I'll start with residential. So this would be
25 in the case of a retrofit. As I said before, we're

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1 kind of following the same methodology as line
2 extension, so for residential we are going to
3 propose a five-year revenue credit for the EVSE
4 charging component. The credit would be based on
5 publicly available data for the typical residential
6 EV charger. So we have data that tells us how many
7 kilowatt-hours the typical residential customer
8 uses from their home. It would have to be
9 installed by a preapproved or any licensed
10 contractor, so we could have a network of
11 contractors to make it easy for customers or, if
12 customers want to hire their own electrician, they
13 can do that. And then to get the credit, we would
14 ask customers to provide us with their invoices,
15 their EV registration, and any permits under the
16 law that are required.

17 So then, if the customer satisfied all the
18 requirements of the program, they would receive a
19 credit back from the company for their costs, up to
20 their demonstrated costs. So in our example, if a
21 residential customer were to receive a maximum of
22 \$1000 credit and it cost them \$800, we would give
23 them the \$800 back. If it cost them \$1500, the
24 maximum they would get back is \$1000 from Duke.

25 So moving to the next, middle bucket is non-

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1 residential, and this is a retrofit, so an existing
2 customer. It would be three years, because that
3 follows line extension. We are going to propose
4 for multifamily dwellings a five-year credit to
5 encourage EV adoption for non-residential in
6 apartments. We find that will be a challenge,
7 getting apartment owners to invest in the
8 technology for their residents, so we thought that
9 would be a good option to encourage that type of
10 investment for non-residential in an apartment type
11 of setting.

12 This would work a little different. The
13 credit determination would be a little more
14 customized for the particular use case. It would
15 require a licensed contractor. Currently, we do
16 not have a preapproved contractor network for non-
17 residential, but that's something we could think
18 about in the future as we move forward. And,
19 again, there would be certain elements that we
20 would require to support paying the credit, which
21 would be the installed invoices, the cost from
22 invoices that could be verified; customer usage
23 profiles that we would look at what the usage is
24 and kind of map that to load-profile shapes so we
25 can determine the appropriate amount of the credit;

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1 and any permits.

2 In this situation, we would not require an EV
3 registration because it would be bought – you know,
4 the owner probably wouldn't have an EV, but the
5 people who would be using it or the non-residential
6 business would need it for whatever purpose they
7 would be serving.

8 And then the last bucket is the homebuilder
9 bucket, and this is the case where it's residential
10 new construction. We would offer a fixed credit
11 per home to the homebuilder, and it is based on the
12 estimated labor and materials for adding the Level
13 2 plug to the garage of the home or the exterior of
14 the home if it doesn't have a garage.

15 We would work to get a kind of preapproved
16 list of contractors that could submit some sort of
17 certification that they are doing this, and then we
18 would need evidence of installation from the
19 homebuilder. And that credit would be about \$150,
20 because it would be significantly less, if you're
21 already in the building process, to add the
22 infrastructure for Make-Ready.

23 And Cory, I'll turn it over to you to go
24 through some of the benefits of this.

25 **MR. CORY GORDON [DEC/DEP]:** Thank you, Teresa.

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[Reference: Presentation Slide 14]

All right. So, why is this good for participants and non-participants?

You know, for participants, there's an obvious offset of costs. We talked about the example where, you know, it's realistic that the cost to bring a 240 volt circuit to an outlet or to a junction box is, you know, in the neighborhood of \$500-\$700-\$1000 for a single-family home, and that's something that we can help those consumers offset.

There's also a concern – and, again, this was highlighted in the Super Bowl commercial, but we've heard it elsewhere – that consumers really fear electricity and they have a concern about a safe installation. And so that is something that, with the contractor network and ensuring that licensed contractors are doing these installations, we can help, you know, customers, consumers, and businesses to get safe and high-quality installation. And we also know, from working with our customers, that, especially on the non-residential side, they want to plan for the future. They want to think about what they do next, how many chargers do I need, how many should I plan for

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1 in the future but not install today? And these are
2 things we can help guide those customers through,
3 if they're coming to us to interact as they
4 consider their project.

5 For – and let me not be remiss. Again, this
6 program can apply across any type of charger
7 ownership situation, so it's available regardless
8 of third-party ownership, direct customer
9 ownership, you know, the utility program that we'll
10 talk about next, this applies to all of those.
11 Really, very flexible.

12 For non-participants, we have, I think, been
13 able to demonstrate with our Off-Peak Credit
14 Program that we can help flatten the overall load
15 on the grid with reasonable incentives and ahead-
16 of-time signals to our customers. And so all
17 customers, then, will receive the benefit of that
18 flattening load shape of the grid at large. And,
19 similarly, because this program is unique from
20 others of its kind that pay for make-ready
21 infrastructure and based on revenues, we know
22 that – or, excuse me – we expect, then, right, that
23 the future revenues from these EVs charging would
24 offset the program costs that go into them and,
25 therefore, mitigate the impact on the rate base at

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1 large.

2 [Reference: Presentation Slide 15-16]

3 Okay. So we've got a line extension that's
4 perhaps taken place to bring additional capacity to
5 a customer. We've talked about the Make-Ready
6 Credit and how that has enabled any type of
7 installation to proceed all the way up to the point
8 of the charger itself. So now we're going to talk
9 just a little bit about an EVSE tariff program –
10 again, just EV charger – that will help us get that
11 final piece of the puzzle in place for our
12 customers and make it simple for them to move
13 forward with their EV charging needs.

14 [Reference: Presentation Slide 17]

15 **MS. TERESA REED [DEC/DEP]:** Okay. I will take
16 over. Thank you, Cory.

17 So, for EVSE, the charger equipment model, if
18 you think about our outdoor lighting process now,
19 it's a good comparison. We have our outdoor
20 lighting rate architecture on the left of the
21 screen, and that consists of pole, underground; it
22 includes maintenance; it includes the fixture.
23 It's an all-in rate for everything, which makes it
24 easy for customers. They know that, if they get a
25 light, this is exactly how much it's going to cost

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1 them.

2 And so that is similar to what we are
3 proposing for EVSE, where we would have one rate
4 which would include accessories, networking,
5 maintenance, and charger. And it would allow the
6 customer to be able to rent EVSE equipment and know
7 exactly what they're going to pay for that
8 equipment. It does not include energy, because the
9 customer could choose whatever energy rate that
10 would be applicable, and this is a company-owned
11 but customer-operated program, so they can operate
12 the equipment however they want to operate it. So
13 they can, if it's legal – which I believe that it
14 is – they can charge the end user for the
15 electricity associated with the EVSE. So, we are
16 just providing a service in terms of being able to
17 charge and rent equipment at a price that's
18 affordable.

19 EVSE equipment, particularly on the high end,
20 if you're looking at a, you know, really – you
21 know, a 100 kW, 150 kW piece of equipment, it could
22 get very costly to do the installation, and the
23 average customer may not be able to afford that.
24 So if we want to move the needle in terms of that
25 EV adoption, we are going to have to support

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1 customers in being able to do that. And we think
2 the EVSE program will do that, because it's similar
3 in terms of how we handle lighting. One rate for
4 everything bundled together, except for energy,
5 which would allow them to rent the charger and then
6 to operate the equipment however they need to
7 operate the equipment.

8 **COMMISSIONER POWERS:** Ms. Reed.

9 **MS. TERESA REED [DEC/DEP]:** Yes.

10 **COMMISSIONER POWERS:** Can I ask you a
11 question?

12 **MS. TERESA REED [DEC/DEP]:** Yes, sir.

13 **COMMISSIONER POWERS:** And it's really more
14 curiosity. I know, with phones and things, that
15 everybody's got their own sort of plug, their sort
16 of plug-in equipment, and everything is different.
17 Drives me crazy. Are the manufacturers, automobile
18 manufacturers – is there any consistency in what
19 they're putting out? I know I've been seeing the
20 Tesla thing for a couple of years, but is there
21 some consistency? I know you would use an adapter
22 if there isn't, but I'm just curious as to how the
23 manufacturers are handling that issue.

24 **MS. TERESA REED [DEC/DEP]:** Cory, do you want
25 to take that one?

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1 **MR. CORY GORDON [DEC/DEP]:** Yeah, sure.

2 Thanks for the question, Commissioner Powers. So,
3 to your point, Tesla has been around for years and
4 they have a vertically integrated approach. And
5 so, they have their own connector for Tesla
6 vehicles. There are two other standards for fast-
7 charging. One is called "CCS combo"; that has
8 typically been adopted by European, South Korean,
9 and American manufacturers thus far. The second
10 standard for fast-charging is called CHAdeMO, short
11 for "CHARge de MOve." And typically that's been
12 adopted, at least historically, by Japanese auto
13 manufacturers. However, beyond the Tesla, most
14 OEMs are moving to the CCS combo, the
15 Canadian/American standard that's from the Society
16 of Automotive Engineers. Not there yet, but headed
17 that way. And then, for Level 2 charging, that
18 connector is typically the Society of Automotive
19 Engineers or the Tesla connector.

20 **COMMISSIONER POWERS:** So your stations, you
21 put your stations out there somewhere, are you
22 going to have to have different sort of plugs on
23 that? Or is it going to...

24 **MR. CORY GORDON [DEC/DEP]:** So, you know,
25 again, one of the great things about the EVSE

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1 tariff program is that customers have choice in
2 what they want. And so, if they wanted a
3 particular connector, whether it's a CHAdeMO or a
4 CCS – again, Tesla tends to be a sort of closed
5 loop; it's vertically integrated. But the customer
6 can choose those. Today I would probably encourage
7 those customers to think about having both types,
8 in some cases, especially for DC fast-charging.
9 Again, for Level 2 charging, there's only one,
10 outside of the Tesla standard. But very possible
11 that a customer would need both or adapters on
12 hand.

13 **COMMISSIONER POWERS:** Thank you. Sorry for
14 the interruption, Ms. Reed.

15 **MS. TERESA REED [DEC/DEP]:** That's okay.
16 Thank you, Commissioner Powers.

17 I think, Cory, we're –

18 **COMMISSIONER CASTON^[A/V]:** Chairman Williams?

19 **CHAIRMAN J. WILLIAMS:** Commissioner Caston,
20 you have the floor.

21 **COMMISSIONER CASTON^[A/V]:** I wanted to make sure
22 I understood that last part. I was going to ask,
23 for the devices that are, you know, Tesla's got
24 something different, you did say there are
25 available adapters that would accommodate the

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different charging connectors?

MR. CORY GORDON [DEC/DEP]: Yes, Commissioner Caston, that's correct.

COMMISSIONER CASTON^[A/V]: Good enough. Thank you, sir.

MR. CORY GORDON [DEC/DEP]: You bet.

MS. TERESA REED [DEC/DEP]: So, Cory, I think I'll turn it over to you, to cover the next slide.

MR. CORY GORDON [DEC/DEP]: Thank you, Teresa.

[Reference: Presentation Slide 18]

All right. So, again, just to highlight the basics of the EVSE tariff program, like outdoor lighting, the utility owns the charging hardware, provides the software as necessary, but again – and this is an important point – the customer operates it. They determine who can access the charging, and we'll talk a little bit about, you know, a particular use case and how, if they want to set fees for the use of that charging, they determine whether or not to do that, how much the fees are. It would be up to them to control any output of the charger, so if they wanted to throttle that output to manage demand charges against their electric bill, they have the ability to do that, and we really anticipate that we do everything we can to –

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1 you know, other than, you know, the ownership of
2 the charger and its maintenance, that, you know, we
3 would enable customers to have total autonomy in
4 how they utilize the chargers for their business
5 needs. Because every business or homeowner may
6 have some different needs.

7 Another basic is that we bring our expertise
8 to bear. So, one charger does not fit all. We
9 have talked with customers over the years that come
10 to us and say that they need a fast-charger, and we
11 talk to them and, you know, walk through their use
12 case, and it turns out, "Well, maybe you need a
13 couple of Level 2 chargers, or maybe you need a
14 19 kW Level 2 charger," so a fairly high-powered in
15 the Level 2, you know, continuum, but they don't
16 really need a full-on fast-charger. And so we want
17 to help them right-size that equipment and its
18 configuration to what it is they're trying to do.

19 And then, finally, you know, this is a program
20 that would, you know, help us help customers of all
21 types. So whether it's a fleet customer, a
22 convenience store, single-family homeowner,
23 apartment complex and its tenants, this program is
24 flexible enough to apply to all of those.

25 So what do participants get in this program?

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1 Very obviously, capital barriers are removed, so
2 the upfront cost of the charging station itself is
3 something that they can avoid. We intend to
4 provide a large selection of hardware and software,
5 as well as networking and, you know, the
6 accessories that are necessary, so pedestals,
7 bollards, that sort of thing are things that we
8 would anticipate bringing to bear, to make a
9 complete and safe installation. Maintenance, that
10 is something that, especially with fast-charging,
11 can be a challenge troubleshooting and, you know,
12 figuring out what's going on with a particular
13 charger is not always as easy as it might seem. So
14 that's a hassle we would take away from the
15 customers and bear on their behalf.

16 And then, finally, you know, we find that EVs
17 and EV charging is, frankly, just mystifying for
18 the general consumer base, and so some of that just
19 general uncertainty and fear of the unknown are
20 things that we would take on and manage for the
21 customers, and something that we've got some
22 experience in.

23 Non-participants, you know, this is an
24 optional program so customers are not required to
25 participate, and if they do not participate they

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1 bear no costs. However, if there is participation
2 within, you know, a given rate, and we are able to
3 help those customers manage their load through
4 these or future programs, then, you know, the non-
5 participants would receive any benefit of downward
6 rate pressure.

7 [Reference: Presentation Slide 19]

8 Okay. So, this is kind of a fun one. I want
9 to talk about how we can leverage these programs,
10 combined, to help an apartment complex enable EV
11 charging for its tenants.

12 So, we've seen in stakeholder engagement
13 throughout the last year or so that this is a topic
14 that is very important, that multiunit dwellings
15 are something that stakeholders across the State
16 want to see, you know, included in the EV
17 revolution. And so, we thought it might be helpful
18 to talk about this. And we have had a number of
19 experiences talking through customers about this
20 particular use case.

21 So, we've got the, you know, Duke Energy
22 distribution system that's brought to the customer
23 through the line extension plan. In this case, the
24 multiunit dwelling customer would leverage five
25 years of revenue credit to bring infrastructure

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1 from their existing or perhaps a new meter – and
2 that may be the lowest-cost approach for them – up
3 to the chargers themselves. And so, we would help
4 the customer determine how much they need, where to
5 site, that sort of thing. The customer does their
6 own construction, and then we can apply the credit
7 towards the end of that process. And then, they
8 would leverage the EVSE tariff program to get the
9 right charger, for them, installed and at no
10 upfront cost beyond what they paid for the
11 infrastructure installation itself.

12 And then we start to talk about, okay, how
13 does this charger interact with those tenants. So,
14 the network charger has the ability to control
15 access, either through an RFID token or a smart
16 phone app, if preferred. Some multiunit dwelling
17 customers choose to put these behind an access-
18 controlled gate, which can be simplifying. But in
19 this case what we're saying is the tenant would use
20 a smart phone, walk up, scan the QR code – that
21 little square that looks a – well, I don't know
22 what it looks like, exactly – sort of a crossword
23 puzzle, there we go. And so, they would scan that
24 QR code, and that would bring up the app for the
25 network software. And when they bring up their

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1 app, they would authenticate, because they would be
2 on an authorized list, right, for that set of
3 chargers, and the apartment complex determines
4 who's on that list. So now they've gotten access
5 to the charger; they can start charging.

6 The apartment complex may also choose, "Well,
7 hey, we know that this charger makes our property
8 more attractive, in general, so we're not trying to
9 make money on the charger itself, necessarily, but
10 we do need to recoup our costs of electricity,
11 because that's an operating cost we just can't
12 bear." And, so, again the apartment complex could
13 say, "Okay, I need to charge," you know, whatever
14 number it is – typically in the, you know, little
15 more than 10 cents, less than 15, is what we've
16 been seeing – "and recoup my cost of electricity."
17 And so what would happen then is, through the app
18 that the customers brought up on their smart phone,
19 they pay for whatever they use as they use it, if
20 that's the way the apartment complex chooses to go,
21 and those fees are then collected by the network
22 service provider and then remitted to the apartment
23 complex, typically, minus some transaction fee, on
24 a monthly or quarterly basis and, you know, that's
25 typically through an electronic funds transfer.

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1 But, you know, if you think about it, what we
2 see here is the collection of these programs and
3 our ability to guide the apartment complex to
4 enable their tenants means that they get the
5 infrastructure installed with a credit against it,
6 no upfront cost for the rebate, the tenants can
7 access charging without owning a single-family
8 home, they get a low electric rate to pursue that
9 charging, so, you know, they're not paying DC fast-
10 charge rates and that sort of thing. And then,
11 finally, the apartment complex is made whole on,
12 you know, that investment, at least in part, in
13 terms of what they're spending on electricity.

14 So, really excited about use cases like this,
15 and obviously this is one example. We could talk
16 about workplaces, we could talk about fleet
17 electrification and that sort of thing, but wanted
18 to walk you through this particular example here
19 today.

20 [Reference: Presentation Slide 20]

21 So, with that, we conclude our presentation
22 and welcome any additional questions or discussion.

23 **CHAIRMAN J. WILLIAMS:** Thank you, panelists.
24 I appreciate the presentation. I have a couple of
25 questions, if you-all don't mind.

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1 **MR. CORY GORDON [DEC/DEP]:** Sure.

2 **CHAIRMAN J. WILLIAMS:** So, you-all talked
3 about your program at a high level. I didn't
4 mention – I didn't hear mentioned – well, and I had
5 to step out for a second, and maybe you did. Let
6 me pull this up [indicating]. I'm wondering how,
7 if at all, your program involves 58-27-1060,
8 electric vehicle charging stations? And it may
9 not. If you haven't heard of it, before,
10 probably –

11 **MR. CORY GORDON [DEC/DEP]:** Yes, forgive me,
12 Chairman. I'm not familiar with that, by the
13 number, at least.

14 **CHAIRMAN J. WILLIAMS:** Okay. Are you tracking
15 how many apartment complexes, employers, potential
16 businesses that may seek to relocate to South
17 Carolina are requesting charging stations? Are you
18 tracking that number?

19 **MR. CORY GORDON [DEC/DEP]:** I'm not aware of
20 us tracking that directly. We see a number of –
21 you know, we have incoming interest from our
22 customers and, certainly, I believe we could –
23 well, actually, as I think through that, yes, we
24 are tracking, because we have incoming interest.
25 And, you know, we can put together some statistics

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1 on that, if desired, and that sort of thing. So
2 forgive me, I had to think through some of our
3 mechanisms that are in place.

4 **CHAIRMAN J. WILLIAMS:** That's fine. We're
5 just having a conversation.

6 And, please, Chief Legal Officer and my
7 counsel and Duke counsel, object if I'm going
8 outside the scope of our presentation.

9 Because I think this is very important, and I
10 appreciate you're – the program you're offering.
11 But I think there are some things that are
12 happening that we may not necessarily be aware of,
13 regarding your program. Would you say that the
14 adoption of electric vehicles is something that is
15 being led by industry – the automotive industry, if
16 you will – as opposed to, say, you, as a generator?
17 Your company?

18 **MR. CORY GORDON [DEC/DEP]:** I certainly think
19 it's fair to say that the automotive industry is a
20 major and leading factor. We hope that, you know,
21 we can serve an enabling role and that we can
22 ensure that, as electrification occurs, you know,
23 we are able to participate in such a way that, you
24 know, it's best for all of our customers.

25 **CHAIRMAN J. WILLIAMS:** Right. So someone

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1 mentioned the Super Bowl. And I watched the Super
2 Bowl, and I counted the ads, the electric vehicle
3 ads. I was surprised by the number. I think I
4 counted seven. And at \$6.5 million a clip, that's
5 \$45½ million just spent on advertising. You
6 mentioned General Electric_[sic] and Ford, but there's
7 also the commitment made by Volvo and Volkswagen.
8 And so, my concern is whether or not our
9 infrastructure is prepared for the influx of
10 electric vehicles that will come onto the grid.
11 But not only that, whether or not we have the
12 infrastructure to attract talent, whether that be
13 human talent or corporate talent, companies that
14 want to relocate to South Carolina but they have
15 employees that see electric vehicles as a quality-
16 of-life issue. Can you talk a little bit about
17 that?

18 **MR. JAY OLIVER [DEC/DEP]:** Yes, I'll take
19 that, Chairman Williams. So part of my role at the
20 company is to assure that we are ready for that
21 influx of electrification. And to Cory's point
22 earlier, we do track everything that's happening.
23 We actually just added a manager on Cory's team
24 that's accountable for fleet electrification and
25 works very closely with our folks in the field that

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1 receive new service requests, and we'll be tracking
2 these in all of our service territories.

3 So, one of the important things about this
4 program is – and both of these programs working
5 together – when we make the grid ready for vehicle
6 electrification, particularly in a residential
7 setting or a multifamily setting, a lot of that is
8 about being able to manage the charging. And that
9 type – for that type of customer, the load is
10 fairly malleable, particularly if they're charging
11 at 240. It might take three hours to charge from
12 empty, for a typical vehicle.

13 With that type of flexibility, being able to
14 move the load around to charge at different times –
15 and we just demonstrated a little bit earlier that
16 programs as simple as a time-of-use rate can help
17 that. Eventually, we'll have more programs that
18 encourage customers to charge off-peak and actually
19 give us the ability to control those chargers, and
20 it's unlikely they're going to even notice it,
21 because likely they only need – if from empty,
22 which is rare – say, three to four hours to charge.
23 That same type of thinking applies also for
24 residential customers.

25 So we feel like, with energy efficiency

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1 programs, with managed charging, with being very
2 closely involved with what's happening in the
3 communities, we can manage that growth on that
4 side.

5 It's a bit of a different story when you talk
6 about fleet electrification, when you talk about
7 significant growth, let's say, with rental car
8 companies at airports or very large fleet companies
9 that deliver throughout your neighborhoods every
10 day – UPS, Amazon, and so forth. Each one of those
11 is a bit of a unique case, and we need to study
12 those, make a best determination of what the right
13 solution is, and present that to the customers.
14 We'll need to do that proactively, because some of
15 these things – particularly, on the fleet
16 electrification side – the loads are very large,
17 and it may take us, potentially, years to be able
18 to serve that infrastructure. So we've got to get
19 ahead of that. We're working on that right now in
20 all of our jurisdictions. But there is some work
21 to do there.

22 **CHAIRMAN J. WILLIAMS:** Other than –
23 [indicating] other than approving the program,
24 obviously, what are some things that the PSC should
25 consider or maybe even educational opportunities to

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1 be better prepared to address these issues as they
2 arise?

3 MR. JAY OLIVER [DEC/DEP]: I want to make sure
4 I can answer this the right way. We –

5 CHAIRMAN J. WILLIAMS: Yeah, make sure, now.

6 MR. JAY OLIVER [DEC/DEP]: We have no
7 recommendations about any type of programs'
8 approval, or anything like that. But I would say
9 there's lots of education out there around
10 electric – I'll call it just transportation
11 electrification. There's different types of
12 transportation electrification. There are
13 educational opportunities. I recently spoke at
14 NARUC out in Denver. It was about a year ago, and
15 I talked specifically about the challenges of fleet
16 electrification and the fact that we have to get
17 ahead of this. We need to think about it
18 proactively and maybe propose some solutions
19 directly to our commissions that will help us meet
20 this growing need.

21 So I'd recommend things like that. Certainly,
22 there's other avenues for education. And hopefully
23 that helps.

24 CHAIRMAN J. WILLIAMS: I have one final
25 question for the panel. Are you-all partnering

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1 with any automotive companies, automakers, focusing
2 on their specific needs and maybe – I don't know
3 how much of the market Tesla has in South Carolina,
4 but maybe there's a company that has a larger
5 market share than another and maybe there's a
6 decision to be made to partner with that company to
7 maybe push the technology and innovation along? Is
8 that in the works?

9 **MR. JAY OLIVER [DEC/DEP]:** Absolutely. In
10 fact, this week. We're meeting this week with a
11 very large manufacturer.

12 **CHAIRMAN J. WILLIAMS:** All right. Thank you
13 for what you're doing.

14 **MR. JAY OLIVER [DEC/DEP]:** A very important
15 one.

16 **CHAIRMAN J. WILLIAMS:** This reminds me of one
17 of my favorite television shows – I think it's The
18 Making of America. I think that's the name of it.
19 It's on the History Channel. And this reminds me
20 of Morgan, Carnegie, Rockefeller, Edison,
21 Westinghouse, and Tesla, as we were trying to
22 figure out how we were going to electrify America
23 and power America. So I think we're at a very
24 interesting crossroads and it's very important for
25 us to work together for the common good. So thank

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1 you for your innovation and your presentation.

2 **VICE CHAIR BELSER:** Mr. Chairman.

3 **CHAIRMAN J. WILLIAMS:** Vice Chair Belser.

4 **VICE CHAIR BELSER:** Thank you. Appreciate
5 you-all's presentation today, and your comments.
6 But one thing that kept coming through my mind was
7 I think most residential customers are single-
8 phase. Adding a charging station, is that going to
9 work on single-phase or are they going to have to
10 upgrade to triple-phase.

11 **MR. JAY OLIVER [DEC/DEP]:** No, at residential
12 locations, Commissioner Belser, that will be fine.
13 They're single-phase, but single-phase means
14 there's 120 service and 240 volt service. It helps
15 to have 240 volt charging at the home. It helps us
16 to better manage the grid. Helps us with that
17 flexibility I talked about earlier. But all
18 residential service has 120 and 240.

19 **VICE CHAIR BELSER:** Thank you.

20 **COMMISSIONER C. WILLIAMS:** Chairman Williams?

21 **CHAIRMAN J. WILLIAMS:** Commissioner Williams,
22 you have the floor, ma'am.

23 **COMMISSIONER C. WILLIAMS:** Thank you, very
24 much. I appreciate the way you presented and the,
25 you know, kind of starting with the basics and

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1 building on that. My first question has more to do
2 with I didn't hear kind of how this might be a
3 pilot? And maybe this isn't the time for it, and
4 so, again, stop me if I go too far. But, you know,
5 are there metrics that you're looking for in terms
6 of numbers of non-residential, residential? Are
7 there dollars that, you know, you won't go past?
8 Or is this not a pilot kind of program? Can you
9 talk more about that aspect?

10 **MR. CORY GORDON [DEC/DEP]:** Commissioner
11 Williams, I'd certainly welcome thoughts from my
12 colleague Ms. Reed on this, as well. However, you
13 know, at this time, we don't think about these
14 necessarily as pilots. We think that, for a number
15 of years to come – and, you know, how quickly and
16 for how long, I think, is hard for anyone really to
17 pin down, but we see these as being programs that,
18 you know, enable our customers, serve as a
19 steppingstone to load management that is, frankly,
20 going to be necessary and, you know, enable us and
21 get us some connectivity to our customers as they
22 pursue this revolution for their own reasons. So,
23 you know, based on that, we think this is something
24 that is likely going to be needed for quite some
25 time.

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1 **MS. TERESA REED [DEC/DEP]:** And I would agree
2 with that, Commissioner Williams. We know that our
3 low-income communities tend to be slower to adopt.
4 So if we were to limit the time span on the
5 programs, it would have a disparate impact on low-
6 income customers. So we want to have these as
7 permanent programs that we would manage, just like
8 line extension and outdoor lighting today.

9 **VICE CHAIR BELSER:** Commissioner, can I ask –
10 can I jump in on that?

11 **COMMISSIONER C. WILLIAMS:** Sure. Absolutely.

12 **VICE CHAIR BELSER:** Are y'all not talking
13 about the programs that are – were filed on the
14 2018 dockets? Are we on those dockets? Is that
15 what these programs are, you're talking about? Ms.
16 Brown, you want to step in here?

17 **MS. BROWN:** Commissioner Belser, these
18 programs are not proposed in this docket, but we
19 included this docket as an update on those pilots.
20 These would be two forthcoming programs –

21 **VICE CHAIR BELSER:** Okay.

22 **MS. BROWN:** – that the companies are
23 proposing.

24 **VICE CHAIR BELSER:** Okay. Because my
25 understanding from those dockets is those were

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captioned as pilot programs; is that correct?

MS. BROWN: That's right.

VICE CHAIR BELSER: So these are a little bit different.

MS. BROWN: These are different programs.

VICE CHAIR BELSER: Okay. Thank you, very much.

MS. BROWN: Thank you.

COMMISSIONER C. WILLIAMS: Thank you for interrupting, because that helped to clarify my thoughts.

On page seven of the presentation – it's the Park & Plug DC Fast Charging – never mind. That answered my question.

Okay. My next question is, on the EV Make-Ready proposal summary, do you have a timeframe in mind for repayment for that electrical work? Does that make sense?

MS. TERESA REED [DEC/DEP]: So, the – so, the way the program is structured – so, for residential, for example, we intend to give a five-year revenue credit. We anticipate, based on our analysis, a 15-year review of the program. So, when we looked at the program, we did what we called a reverse RIM analysis to determine whether

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1 non-participants would be harmed by the program.
2 So, the measure life or the length of time we used
3 was 15 years to do our analysis for both
4 residential and non-residential, thinking that,
5 once the infrastructure is there, it will be used
6 well into the future.

7 **COMMISSIONER C. WILLIAMS:** Okay, thank you. I
8 was actually thinking about something a little bit
9 more pragmatic and more kind of real. Let's just
10 say I'm one of your customers and I have made – I'm
11 a residential customer and I've made a choice and
12 I've used one of your preapproved contractors.
13 I've spent \$800, and I'm just asking do you have an
14 idea of when that repayment would happen?

15 **MS. TERESA REED [DEC/DEP]:** Oh, I'm sorry. I
16 misunderstood your question.

17 **COMMISSIONER C. WILLIAMS:** No, I liked the
18 other answer, too, so I'm glad I was vague and not
19 specific.

20 **MS. TERESA REED [DEC/DEP]:** So, once the
21 documentation is submitted and assuming that it is
22 accurate, we would get your money back to you as
23 soon as possible, within 30 days or roughly there,
24 after, so it would be fast.

25 **COMMISSIONER C. WILLIAMS:** Thank you. And I

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1 only have a couple more. So, in the discussion
2 about EV service equipment, would it be possible
3 for private gas stations to make the choice to rent
4 from Duke as part of that? And maybe there are
5 other examples, but I guess I'm thinking I'm used
6 to going to a gas station to allow my car to go
7 further down the road. Is that an option for the
8 private gas stations?

9 **MR. CORY GORDON [DEC/DEP]:** It absolutely is.
10 In fact, we hope that convenience stores and gas
11 stations will be one of our customers as we deploy
12 programs like these. And to Chairman Williams'
13 prior question, we're also talking with the OEMs
14 about deploying this type of infrastructure for
15 some of their dealerships who, likewise, are going
16 to be electrifying at a pretty intense pace, and
17 they may seek some, you know, cash flow type
18 options as opposed to the capital.

19 **COMMISSIONER C. WILLIAMS:** But that wouldn't
20 be any kind of requirement. It's just an option.

21 **MR. CORY GORDON [DEC/DEP]:** Completely
22 optional.

23 **COMMISSIONER C. WILLIAMS:** Okay. I found the
24 discussion about the rental intriguing. And it's –
25 the rental of the EV equipment is available

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1 residential and non-residential? Or just non-
2 residential?

3 **MS. TERESA REED [DEC/DEP]:** Both.

4 **COMMISSIONER C. WILLIAMS:** Okay. This could
5 be outside the scope, so stop me, attorneys.

6 As you thought about this, are there other
7 elements in our home and business that this might
8 be applicable to? Like a hot water heater? Or – I
9 mean, I don't know – I don't have a – I'm just
10 wondering if it could lead to other options in the
11 future. We can just –

12 **MR. BATEMAN:** Commissioner Williams, I think
13 the noticed topic is relatively broad.

14 **COMMISSIONER C. WILLIAMS:** Yeah.

15 **MR. BATEMAN:** So to the extent – this is
16 Andrew Bateman speaking. To the extent the answer
17 and the question relate back to what was noticed,
18 such that they could lead to X, Y, and Z, I don't
19 know off the top of my head that that immediately
20 would fall outside the scope of what was noticed.
21 That being said, I think there would come a point
22 in time where it does start to go outside.

23 **COMMISSIONER C. WILLIAMS:** Okay.

24 **MR. BATEMAN:** So that's Andrew Bateman's
25 opinion.

1 **COMMISSIONER C. WILLIAMS:** I appreciate that.

2 On your apartment complex example, you know,
3 you've – and you've talked about the three elements
4 of this program. Are they required to be used
5 sequentially and in all cases? Or are these
6 options and you've just shown them in that one
7 slide all together?

8 **MR. CORY GORDON [DEC/DEP]:** These are pieces
9 of the puzzle. And customers can select all of
10 them or none of them or somewhere in between, as
11 they see fit.

12 **COMMISSIONER C. WILLIAMS:** And my last
13 question is, does any of this relate to the new
14 federal funding? And if so, how?

15 **MR. JAY OLIVER [DEC/DEP]:** I'll take that one,
16 Commissioner Williams. Let's say it's
17 complementary to the federal funding. The programs
18 we're talking about here today are largely about
19 private charging. For example, charging my vehicle
20 where I live or charging vehicles where they come
21 back from work for a day. The federal
22 infrastructure funding – we don't know the answers
23 to all of this, but I would think largely it's
24 going to be used for public charging: things like
25 highway charging, DC fast-chargers, in rural areas

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1 along, let's say, along 77, like when I drove here
2 today from Charlotte. Both are needed, as we move
3 forward on the journey. So I view them as very
4 complementary, frankly.

5 **COMMISSIONER C. WILLIAMS:** Thank — Ms. Reed?

6 **MS. TERESA REED [DEC/DEP]:** Pardon me. I'll
7 add to your answer, Jay. In our Make-Ready
8 proposal, we carve out any sort of third-party
9 funding. So if a customer were to receive federal
10 funding, we would not duplicate pay for that
11 funding; we would only pay for what the customer
12 themselves would pay for. So we have contemplated
13 that in our proposal and it is complementary.
14 Thank you, Commissioner Williams.

15 **COMMISSIONER C. WILLIAMS:** Thank you, all
16 three of you, for your thinking inside and outside
17 the box with me. Appreciate it.

18 **CHAIRMAN J. WILLIAMS:** Commissioner Caston.

19 **COMMISSIONER CASTON^[A/V]:** Thank you, Chairman
20 Williams.

21 And I'll just ask these questions, and Mr.
22 Oliver, Mr. Gordon, Ms. Reed — I mean, whomever.
23 And, likewise, if I am outside the boundaries
24 there, we have three fine attorneys and I'm sure
25 they'll let me know that.

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1 I couldn't – I can't remember if it was part
2 of the presentation or if I just heard it or read
3 it somewhere, relative to the life of these
4 charging systems. Did you mention that in this
5 presentation, or did I hear that elsewhere?

6 **MR. CORY GORDON [DEC/DEP]:** Commissioner
7 Caston, if I may clarify, you're asking about, say,
8 the useful life of the chargers themselves?

9 **COMMISSIONER CASTON^[A/V]:** Yes, sir.

10 **MR. CORY GORDON [DEC/DEP]:** So, you know, the
11 asset life or book life is something that I would
12 defer to my colleague Ms. Reed on. But, you know,
13 I would say that what we intend as part of this
14 program is to ensure that, you know, customers are
15 getting, by virtue of our provision, the proper
16 maintenance on these chargers to ensure that they
17 hit their useful life or go beyond it. So I wanted
18 to, you know, make sure to hit on that point,
19 because we know, like any other piece of equipment,
20 that these won't – they won't last if they're not
21 taken care of, and they won't be available if their
22 connectivity is not maintained and that sort of
23 thing.

24 **MS. TERESA REED [DEC/DEP]:** Commissioner
25 Caston, our assumptions assume ten years for DC

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1 fast-charging and seven years for Level 2. And
2 that will –

3 **COMMISSIONER CASTON^[A/V]:** Okay, thank you.
4 That's what stood in my mind – stood out in my
5 mind. I can't remember if it was something
6 previously submitted, or what. Now, and did I
7 understand you, I guess in response to Commissioner
8 Williams and one of her questions about – I think
9 she was talking about a payback. When you
10 mentioned a 15-year payback, I'm not sure I
11 understood that. Was that Duke Energy's payback
12 period for those credits, or what was that exactly?
13 How did that work?

14 **MS. TERESA REED [DEC/DEP]:** Good follow-up
15 question, Commissioner. So, I thought the question
16 was around the analysis for Make-Ready and how we
17 determine that it's cost-effective and does not
18 harm non-participants. So, the analysis that we
19 did is a reverse RIM analysis; it's used in cost-
20 effectiveness testing for demand-side management
21 and energy efficiency programs, where we look at
22 marginal costs and the cost to produce energy, and
23 we determine whether or not we're covering our
24 marginal costs with the program, and how long the
25 useful life that would need to be for the Make-

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1 Ready Credit. And that's not the EV
2 infrastructure. That's completely separate.

3 So based on our analysis, we used a 15-year
4 measure life for Make-Ready, which would be
5 associated with the infrastructure that the
6 customer has to be able to plug in the Level 2 or
7 the DC fast-charge to that infrastructure. It is
8 not the EVSE itself. The EVSE is a shorter
9 lifespan. But once the investment is made, we
10 assume that customers would continue to utilize
11 that infrastructure.

12 **COMMISSIONER CASTON^[A/V]:** Okay. I guess that
13 makes me think about the batteries, also. I assume
14 they're lithium batteries. Does that work into the
15 equation, the life expectancy of the, I guess, the
16 batteries themselves? Or do we know that? Or does
17 that play into this at all?

18 **MS. TERESA REED [DEC/DEP]:** Commissioner
19 Caston, it does not. In our analysis, it does not
20 play into our programs.

21 **COMMISSIONER CASTON^[A/V]:** Okay. And this was
22 just something I thought about more than once. If
23 I pull into the QT somewhere on 26, you know, they
24 have these there. What's – and you probably
25 already answered this, but what's the quickest

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1 fill-up for my battery instead of a tank? Not that
2 I'm impatient, mind you, but –

3 MR. CORY GORDON [DEC/DEP]: Well, to achieve
4 the absolute quickest, you're going to have to buy
5 not only a quick but an expensive car, so you'll
6 enjoy that. But the absolute fastest consumer
7 hardware is 350 kW output. That's not a continuous
8 output, but that's – at the early charging point of
9 the battery, you can sort of think of the battery
10 like a balloon, right? When you start charging it,
11 it's sort of easier to blow up, and as it gets
12 fuller it's harder to push more air in. And so,
13 anyway, to answer your question, around 20 minutes
14 for, you know, a really significant few hundred
15 mile charge is about the fastest that you'll see,
16 but that is a premium car and a premium charger,
17 both.

18 COMMISSIONER CASTON^[A/V]: So since I probably
19 would not own a premium vehicle, what would it
20 typically be, if I'm making a trip, pull over at
21 wherever? About how long should I anticipate it
22 taking for just my kind of electric vehicle?

23 MR. CORY GORDON [DEC/DEP]: Right. So, sort
24 of, you know, the typical experience in the way you
25 might think about it is, you know, you may make a

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1 few additional stops. I find that I make a lot
2 more stops than before my daughter was born, these
3 days. And so, you know, as I think about this,
4 it's, you know, find the charger, make sure my stop
5 is there, charge for, say, 30 minutes, and then,
6 you know, you've got another 150, maybe a little
7 bit more, miles. Just, you know, again, it all
8 depends on the charger and the vehicle. But, you
9 know, I would say 30 minutes, you know, 150 miles
10 or so, is what you might expect.

11 **COMMISSIONER CASTON^[A/V]:** All right. Thank you,
12 very much. I appreciate it. Thank you-all for the
13 presentation.

14 **MR. CORY GORDON [DEC/DEP]:** Thank you.

15 **CHAIRMAN J. WILLIAMS:** Commissioners, any
16 further questions for our panelists?

17 **COMMISSIONER THOMAS:** Mr. Chairman.

18 **CHAIRMAN J. WILLIAMS:** Commissioner Thomas,
19 you have the floor, sir.

20 **COMMISSIONER THOMAS:** Thank you. And I
21 appreciate all the information that you've put out
22 here. I'm a little bit confused about a couple of
23 things, and some of this might relate to the Vice
24 Chair's question about the 2018 dockets. And,
25 anyway, so I probably read that information leading

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1 into this and may have picked up some information
2 there that doesn't relate. I'm just not sure.

3 One of the things that I was reading about
4 somewhere was a deferred account and that the costs
5 would be going into a deferred account. Does that
6 relate to what we're talking about here, or was
7 that the program in the 2018 pilot and, perhaps, is
8 totally different from what we're talking about
9 here?

10 **MS. TERESA REED [DEC/DEP]:** Commissioner
11 Thomas, I'll answer that question. So, it is
12 completely different and separate. We do not
13 anticipate asking for a deferral for our programs.

14 **COMMISSIONER THOMAS:** Okay. That's helpful.
15 So, and, you know, I kept hearing in the
16 presentation today about the lowering the unit cost
17 of electricity and the benefits to the non-
18 participants, and you mentioned that the low-income
19 people are going to be the slow adopters. I guess
20 I'm trying to just kind of work through it in my
21 head as to how this is going to flow through and
22 reduce the unit cost. Can you give me any sort of
23 a high-level walk-through that I might be able to
24 understand?

25 **MS. TERESA REED [DEC/DEP]:** I can. We also

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1 referenced in the materials a study from something
2 we filed in, I believe, 2018. So that information
3 is there, as well, but I'll try to do it in my
4 style, which is a little different than what is in
5 the materials.

6 So, if you think about utility usage and you
7 think about our usage at the peak, and at, you
8 know, a lower point or our typical kind of usage,
9 and we have base load running. So if we have
10 customers that fill in the area – where they don't
11 contribute to the peak, so they don't raise the
12 peak, but they help cover base load and they help
13 cover solar production so that we don't have the
14 duck curve, then those customers are helping the
15 grid because they are basically helping cover
16 embedded costs that other customers would normally
17 have to pay.

18 So, assuming that they cover their marginal
19 costs, meaning they're not adding additional costs
20 to the grid, they're not contributing to the peak
21 of our system, they're using energy that we would
22 produce for base load and helping with solar
23 production that sometimes gives us the duck curve,
24 then that will help all the utility customers,
25 because they will be contributing to embedded costs

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1 and will put downward pressure on rates.

2 And we've used the study that we've cited in
3 the previous – or, in the dockets that were
4 mentioned, to support that. So it's not us saying
5 that; it's an expert that says that, as well.

6 **COMMISSIONER THOMAS:** Okay, thank you. That
7 helps. But I guess I'm thinking you're kind of
8 talking, I guess, at the residential level, people
9 charging at their homes, when you're – high level,
10 what you were just talking about, primarily?

11 **MS. TERESA REED [DEC/DEP]:** Commissioner,
12 both, I believe, would be applicable: non-
13 residential and residential customers.

14 **COMMISSIONER THOMAS:** Okay. I guess, you
15 know, I'm just thinking about, you know, when I
16 fill up my vehicle – which is gas powered – a lot
17 of times that would happen, I don't know, during
18 peak hours, rush hours. I guess, to me, the
19 commercial charging stations on the highways, and
20 so forth, could be and would be used all the time
21 and, potentially, during the peak hours. Does that
22 figure into the calculations?

23 **MS. TERESA REED [DEC/DEP]:** So, it does figure
24 into the calculations. We would have additional
25 programs that Jay mentioned, to help with load and

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1 help manage the grid at applicable times. It would
2 be very helpful for charging, say, for a business
3 that has charging, because we could manage the
4 charging. It would be a little harder for public
5 charging at a gas station, where customers are used
6 to charging first thing in the – or, filling up,
7 now, first thing in the morning and then filling up
8 at 5 p.m. So some of it would be behavioral. Some
9 of it would be managing where we could manage, so
10 those customers that could manage, and having
11 programs and pricing that support that.

12 If you charged your car at 5 p.m., and it was
13 significantly more to charge it, would you modify
14 your behavior if it was less to charge it during
15 the day? So, utility pricing could play a key role
16 in determining how people charge, and their
17 behavior.

18 **MR. JAY OLIVER [DEC/DEP]:** I'll maybe jump in
19 here, Commissioner Thomas. And thank you, Teresa.
20 I think she did a great job explaining that.

21 Fleet charging – let's just say fleet
22 charging, for example, is going to be a little less
23 flexible. You know, those businesses – gas
24 stations, for example – their business model may
25 require them to charge when they charge. An

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1 example might be an 18-wheeler coming in, a slip
2 seat, the driver's going to go maybe take a small
3 break and 30 minutes later get back in that vehicle
4 and go. And that's where something like a megawatt
5 charging system comes into place.

6 We are working with some technology providers
7 around potential energy storage options for those
8 type of applications. There's a couple of real
9 benefits there. One could be just offsetting the
10 overall cost to serve that load. Because at a
11 certain point, it gets very expensive for us –
12 particularly in a brown-field location where we
13 already have service to build the infrastructure
14 necessary. So, something like an energy storage
15 device, like a battery, may very well end up being
16 the most cost-effective way to serve that load and
17 give us the flexibility that I just described.

18 Also adds a potential benefit of, if we do happen
19 to have an outage – say, we have a storm come
20 through, hurricane, something like that – if we're
21 able to have a charged battery, that certainly can
22 make a big difference for those type of customers.

23 It's not a one-size-fits-all approach, and
24 we're working on what that's going to look like.

25 We don't have all the answers yet, but I'm

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confident that we will.

COMMISSIONER THOMAS: Thank you, I appreciate that.

CHAIRMAN J. WILLIAMS: Any more questions for our panelists?

[No response]

Anything from the lawyers?

MS. BROWN: Nothing further, Mr. Commissioner.

CHAIRMAN J. WILLIAMS: All right. If there's nothing else, we are adjourned. Thank you for the presentation.

[WHEREUPON, at 11:20 a.m., the
proceedings in the above-entitled matter
were adjourned.]

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C E R T I F I C A T E

I, Jo Elizabeth M. Wheat, CVR-CM-GNSC, Notary Public in and for the State of South Carolina, do hereby certify that the foregoing is, to the best of my skill and ability, a true and correct transcript of all the proceedings had regarding a requested allowable ex parte briefing in the above-captioned matter before the PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA;

IN WITNESS WHEREOF, I have hereunto set my hand and seal, on this the 1st day of March, 2022.



Jo Elizabeth M. Wheat, CVR-CM/M|GNSC
Hearings Reporter - Public Service Commission
of South Carolina

Notary Public in/for the State of South Carolina
My Commission expires: January 12, 2031.